

KURTZMAN CARSON CONSULTANTS LLC
222 N. Pacific Coast Highway
3rd Floor
El Segundo, CA 90245
Telephone: (310) 823-9000
Drake D. Foster
Sarah H. Bryan

Information Agent for the Committee

**UNITED STATES BANKRUPTCY COURT
SOUTHERN DISTRICT OF NEW YORK**

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	:	
In re:	:	Chapter 11
	:	
PURDUE PHARMA L.P., <i>et al.</i>	:	Case No. 19-23649 (RDD)
	:	
Debtors. ¹	:	(Jointly Administered)
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**SIXTH MONTHLY FEE STATEMENT OF KURTZMAN CARSON
CONSULTANTS LLC FOR COMPENSATION FOR SERVICES RENDERED
AND EXPENSES INCURRED AS INFORMATION AGENT FOR
THE OFFICIAL COMMITTEE OF UNSECURED CREDITORS
FOR THE PERIOD MAY 1, 2020 THROUGH MAY 31, 2020**

¹ The Debtors in these cases, along with the last four digits of each Debtor's registration number in the applicable jurisdiction, are as follows: Purdue Pharma L.P. (7484), Purdue Pharma Inc. (7486), Purdue Transdermal Technologies L.P. (1868), Purdue Pharma Manufacturing L.P. (3821), Purdue Pharmaceuticals L.P. (0034), Imbrium Therapeutics L.P. (8810), Adlon Therapeutics L.P. (6745), Greenfield BioVentures L.P. (6150), Seven Seas Hill Corp. (4591), Ophir Green Corp. (4594), Purdue Pharma of Puerto Rico (3925), Avrio Health L.P. (4140), Purdue Pharmaceutical Products L.P. (3902), Purdue Neuroscience Company (4712), Nayatt Cove Lifescience Inc. (7805), Button Land L.P. (7502), Rhodes Associates L.P. (N/A), Paul Land Inc. (7425), Quidnick Land L.P. (7584), Rhodes Pharmaceuticals L.P. (6166), Rhodes Technologies (7143), UDF LP (0495), SVC Pharma LP (5717) and SVC Pharma Inc. (4014). The Debtors' corporate headquarters is located at One Stamford Forum, 201 Tresser Boulevard, Stamford, CT 06901.

General Information

Name of Applicant:	Kurtzman Carson Consultants LLC
Authorized to Provide Services to:	The Official Committee of Unsecured Creditors
Date of Retention Order:	November 21, 2019, <i>nunc pro tunc</i> to November 1, 2019
Type of Application:	Monthly

Summary of Fees and Expenses Sought in the Fee Application

Period for Which Compensation and Reimbursement is Sought in the Fee Application:	May 1, 2020 through May 31, 2020
Amount of Compensation Sought as Actual, Reasonable, and Necessary for the Fee Period:	\$97,255.52 (80% of \$121,569.40)
Amount of Expense Reimbursement Sought as Actual, Reasonable, and Necessary for the Fee Period:	\$2,544.03
Total Compensation and Expense Reimbursement Request for the Fee Period:	\$99,799.55

Pursuant to paragraph 2 of the *Order Establishing Procedures for Interim Compensation and Reimbursement of Expenses for Retained Professionals* [ECF No. 529] (hereinafter the “Interim Compensation Procedures Order”) issued by this Court on November 21, 2019, Kurtzman Carson Consultants LLC (“KCC”), information agent to the Official Committee of Unsecured Creditors (the “Committee”) in the above-captioned chapter 11 proceeding, hereby submits its sixth monthly fee statement (the “Monthly Fee Statement”) for the period beginning May 1, 2020 through and including May 31, 2020 (the “Fee Period”). During the Fee Period, the fees and expenses incurred by KCC were \$124,113.43.

Pursuant to the Interim Compensation Procedures Order, KCC seeks payment of \$99,799.55, which represents 80% of KCC’s total fees for reasonable and necessary professional

services rendered and 100% of expenses incurred, and requests that such fees be paid as administrative expenses of the Debtors' estates.

In support of this Monthly Fee Statement, attached hereto are the following exhibits:

- a. **Exhibit A.** A schedule providing information regarding the KCC personnel who performed work for the Committee during this Fee Period for which compensation is sought pursuant to this Monthly Fee Statement.
- b. **Exhibit B.** A schedule of expenses incurred by category.
- c. **Exhibit C.** KCC's invoice including detailed line item lists of time entries and expenses incurred.

NOTICE AND OBJECTION PROCEDURES

Notice of this Monthly Fee Statement shall be given by email to (i) Purdue Pharma L.P., 201 Tresser Blvd., Stamford, CT 06901, Attn: Jon Lowne, Email: Jon.Lowne@pharma.com; (ii) counsel to the Debtors, Davis Polk & Wardwell LLP, 450 Lexington Avenue, New York, New York 10017, Attn: Christopher Robertson and Dylan Consla, Email: Christopher.Robertson@davispolk.com, Dylan.Consla@davispolk.com; (iii) the Office of the United States Trustee, U.S. Federal Office Building, 201 Varick Street, Suite 1006, New York, New York 10014, Attn: Paul K Schwartzberg, Email: Paul.Schwartzberg@usdoj.gov and Brian S. Masumoto, Email: Brian.Masumoto@usdoj.gov; and (iv) the independent fee examiner appointed in these chapter 11 cases, David M. Klauder, Esq., Bielli & Klauder, LLC, 1204 N. King Street, Wilmington, Delaware, 19801, Email: dklauder@bk-legal.com (collectively, the "Notice Parties").

Objections to this Monthly Fee Statement, if any, must be filed with the Court and served upon the Notice Parties and KCC at 222 N. Pacific Coast Hwy, 3rd Floor, El Segundo, CA 90245, Attn: Sarah Bryan, Email: sbryan@kccllc.com and Drake D. Foster, Email: dfoster@kccllc.com so as to be received no later than **12:00 p.m. (prevailing Eastern Time) on July 28, 2020** (the

“Objection Deadline”), and shall set forth the nature of the objection and the amount of fees or expenses at issue.

If an objection to this Monthly Fee Statement is received on or before the Objection Deadline, the Debtors shall withhold payment of that portion of this Monthly Fee Statement to which the objection is directed and promptly pay the remainder of the fees and disbursements in the percentages set forth above. To the extent such an objection is not resolved, it shall be preserved and scheduled for consideration at the next interim fee application hearing to be held by the Court.

Dated: July 14, 2020
El Segundo, California

/s/ Sarah Bryan
KURTZMAN CARSON CONSULTANTS LLC
Sarah H. Bryan
Drake D. Foster
222 N. Pacific Coast Highway
3rd Floor
El Segundo, California 90403
Tel: (310) 823-9000


CERTIFICATION

I, Sarah H. Bryan, pursuant to 28 U.S.C. § 1746, state as follows:

- a) I am Corporate Counsel of the applicant firm, Kurtzman Carson Consultants LLC.
- b) I am familiar with the work performed by Kurtzman Carson Consultants LLC on behalf of the Committee.
- c) I have reviewed the foregoing Fee Statement and the facts set forth therein are true and correct to the best of my knowledge, information and belief. Moreover, I have reviewed Local Rule 2016-1, and submit that the Fee Statement substantially complies with such rule.

I certify, under penalty of perjury, that the foregoing statements are true to the best of my knowledge, information, and belief.

Dated: July 14, 2020
El Segundo, California



Sarah H. Bryan

Exhibit A

Summary of Compensation by Individual

Initials	Name	Position	Hours	Rate	Total
ACY	Aiesha Clay	Consultant	18.7	\$188.10	\$3,517.47
BYH	Bryanna Hensley	Consultant	83.2	\$182.60	\$15,192.32
CET	Christopher Estes	Consultant	20.7	\$184.80	\$3,825.36
CHD	Christopher Do	Senior Consultant	1.5	\$188.10	\$282.15
GYC	Gregory Crosby	Consultant	87.6	\$182.60	\$15,995.76
HBU	Hannah Bussey	Consultant	1.1	\$182.60	\$200.86
JBU	Joseph Bunning	Senior Consultant	68.5	\$188.10	\$12,884.85
JCC	Janece Carr	Consultant	95.1	\$182.60	\$17,365.26
JHM	Joetta Thomas	Consultant	87.1	\$182.60	\$15,904.46
KYF	Kimberly Foree	Consultant	40.3	\$182.60	\$7,358.78
MDO	Matthew Orr	Consultant	0.3	\$182.60	\$54.78
MVZ	Michael Valadez	Consultant	0.3	\$182.60	\$54.78
RHR	Robert Harrison	Consultant	80	\$182.60	\$14,608.00
SPI	Sophia Brown	Consultant	70.9	\$182.60	\$12,946.34
STP	Stephanie Paul	Consultant	3.9	\$113.85	\$444.00
SYU	Susan Yu	Consultant	3.7	\$184.80	\$683.76
TFL	Teresa Flores	Consultant	2.2	\$113.85	\$250.47
	TOTAL:		665.1		\$121,569.40

Exhibit B

Summary of Expenses by Category

Category	Units	Rate	Amount
Reimbursement of Case Related Phone Costs			\$2,544.03
TOTAL			\$2,544.03

Exhibit C

Invoice

Kurtzman Carson Consultants LLC

Account Number	70789KCC	Invoice Date	June 26, 2020
Invoice Number	US_KCC1853935	Due Date	Due upon receipt

Purdue Pharma L.P. (Creditors' Committee)

Summary

<u>Description</u>	<u>Amount</u>
<u>Hourly Fees</u>	
Hourly Fees Charged	\$121,569.40
<i>Total of Hourly Fees</i>	\$121,569.40
<u>Expenses</u>	
Expenses	\$2,544.03
<i>Total Expenses</i>	\$2,544.03
<i>Invoice Subtotal</i>	\$124,113.43
Sales and Use Tax	0.00
<i>Total Invoice</i>	\$124,113.43

Please detach and return this portion of the statement with your check to KCC.
Please reference your Account Number and Invoice Number on your Remittance.

Account Number 70789KCC

Invoice Number US_KCC1853935

Total Amount Due \$124,113.43

Amount Paid

\$

Check Payments to:

Kurtzman Carson Consultants LLC
Dept CH 16639
Palatine, IL 60055-6639

Wire Payments to:

Kurtzman Carson Consultants LLC
HSBC Bank, NA
452 Fifth Avenue, New York, NY 10018
Account # 000183571
FED ABA # 021001088
ACH Routing # 022000020

Kurtzman Carson Consultants LLC

05/01/2020 - 05/31/2020

Total Hourly Fees by Employee

<u>Initial</u>	<u>Employee Name</u>	<u>Position Type</u>	<u>Hours</u>	<u>Rate</u>	<u>Total</u>
ACY	Aiesha Clay	CON	18.70	\$188.10	\$3,517.47
BYH	Bryanna Hensley	CON	83.20	\$182.60	\$15,192.32
CET	Christopher Estes	CON	20.70	\$184.80	\$3,825.36
CHD	Christopher Do	SC	1.50	\$188.10	\$282.15
GYC	Gregory Crosby	CON	87.60	\$182.60	\$15,995.76
HBU	Hannah Bussey	CON	1.10	\$182.60	\$200.86
JBU	Joseph Bunning	SC	68.50	\$188.10	\$12,884.85
JCC	Janece Carr	CON	95.10	\$182.60	\$17,365.26
JHM	Joetta Thomas	CON	87.10	\$182.60	\$15,904.46
KYF	Kimberly Foree	CON	40.30	\$182.60	\$7,358.78
MDO	Matthew Orr	CON	0.30	\$182.60	\$54.78
MVZ	Michael Valadez	CON	0.30	\$182.60	\$54.78
RHR	Robert Harrison	CON	80.00	\$182.60	\$14,608.00
SPI	Sophia Brown	CON	70.90	\$182.60	\$12,946.34
STP	Stephanie Paul	CON	3.90	\$113.85	\$444.00
SYU	Susan Yu	CON	3.70	\$184.80	\$683.76
TFL	Teresa Flores	CON	2.20	\$113.85	\$250.47
Total				\$121,569.40	

Kurtzman Carson Consultants LLC

05/01/2020 - 05/31/2020

Time Detail

<u>Date</u>	<u>Employee</u>	<u>Description</u>	<u>Position Type</u>	<u>Category</u>	<u>Hours</u>
5/1/2020	JBU	Respond to creditor inquiries regarding the Chapter 11 process and claim filing procedures	SC	Communications / Call Center	3.90
5/1/2020	CHD	Administrative close of mailing including printing postage and photocopy reports, quality checks, and preparing mailing report for Cole Schotz Retention App [DN 1013]	SC	Noticing	0.30
5/1/2020	SYU	Prepare Certificate of Service re Reply & Preis Declaration [DNs 1109, 1110] mailing	CON	Noticing	0.80
5/1/2020	SYU	Electronically file 2 Certificates of Service with the court	CON	Noticing	0.20
5/1/2020	SYU	Update the case calendar to the public access website	CON	Maintenance of Public Access Website	0.50
5/1/2020	CET	Respond to creditor inquiries (2) regarding claim filing procedures	CON	Communications / Call Center	0.40
5/1/2020	STP	Listen to and log information from creditor calls to ensure a timely response (1)	CON	Communications / Call Center	0.10
5/1/2020	ACY	Oversee and assist call center agents in responding to creditor inquiries to ensure a timely and accurate response	CON	Communications / Call Center	3.60
5/1/2020	ACY	Oversee and assist call center agents in responding to creditor inquiries to ensure a timely and accurate response	CON	Communications / Call Center	2.90
5/1/2020	BYH	Respond to patient and creditor inquiries regarding the claim filing procedures	CON	Communications / Call Center	2.50
5/1/2020	JCC	Respond to inquiry from creditor re claim filing procedures	CON	Communications / Call Center	6.30
5/1/2020	JHM	Respond to patient and creditor inquiries regarding the claim filing procedures	CON	Communications / Call Center	3.00
5/1/2020	KYF	Participate in training session	CON	Communications / Call Center	0.20
5/1/2020	KYF	Respond to patient and creditor inquiries regarding the claim filing procedures	CON	Communications / Call Center	1.50
5/1/2020	RHR	Respond to creditor and patient inquiries regarding claim processing.	CON	Communications / Call Center	1.00
5/1/2020	SPI	Respond to creditor and patient inquiry due to filing procedures.	CON	Communications / Call Center	0.50
Total for 5/1/2020					27.70
5/4/2020	JBU	Respond to creditor inquiries regarding the Chapter 11 process and claim filing procedures	SC	Communications / Call Center	4.10
5/4/2020	CHD	Administrative close of mailing including printing postage and photocopy reports, quality checks, and preparing mailing report for Examination of Financial Institution Motion [DN 1026]	SC	Noticing	0.30
5/4/2020	SYU	Review mail report for Letter to Judge Drain [DN 1089]	CON	Noticing	0.10
5/4/2020	TFL	Listen to and log information from creditor calls to ensure a timely response (8)	CON	Communications / Call Center	0.80
5/4/2020	CET	Respond to creditor inquiries (5) regarding claim filing procedures	CON	Communications / Call Center	0.70
5/4/2020	ACY	Oversee and assist call center agents in responding to creditor inquiries to ensure a timely and accurate response	CON	Communications / Call Center	1.20
5/4/2020	BYH	Respond to inquiries regarding the claim filing procedures	CON	Communications / Call Center	3.40
5/4/2020	BYH	Respond to inquiries regarding the claim filing procedures	CON	Communications / Call Center	3.50

Kurtzman Carson Consultants LLC

05/01/2020 - 05/31/2020

Time Detail

<u>Date</u>	<u>Employee</u>	<u>Description</u>	<u>Position Type</u>	<u>Category</u>	<u>Hours</u>
5/4/2020	GYC	Respond to inquiries regarding the claim filing procedures	CON	Communications / Call Center	1.50
5/4/2020	GYC	Respond to inquiries regarding the claim filing procedures	CON	Communications / Call Center	1.60
5/4/2020	JCC	Respond to inquiries regarding the claim filing procedures	CON	Communications / Call Center	1.90
5/4/2020	JCC	Respond to inquiries regarding the claim filing procedures	CON	Communications / Call Center	1.10
5/4/2020	JHM	Respond to patient and creditor inquiries regarding the claim filing procedures	CON	Communications / Call Center	3.50
5/4/2020	JHM	Respond to inquiries regarding the claim filing procedures	CON	Communications / Call Center	1.30
5/4/2020	JHM	Respond to inquiries regarding the claim filing procedures	CON	Communications / Call Center	1.50
5/4/2020	KYF	Respond to patient and creditor inquiries regarding the claim filing procedures	CON	Communications / Call Center	4.50
5/4/2020	RHR	Respond to inquiry from creditors regarding patients questions concerning claim forms.	CON	Communications / Call Center	0.40
5/4/2020	SPI	Respond to creditor inquiries on filling out claim and procedures	CON	Communications / Call Center	2.50
Total for 5/4/2020					33.90
5/5/2020	JBW	Respond to creditor inquiries regarding the Chapter 11 process and claim filing procedures	SC	Communications / Call Center	3.90
5/5/2020	CHD	Administrative close of mailing including printing postage and photocopy reports, quality checks, and preparing mailing report for Objection to Allergan Lift Stay Motion [DN 1050]	SC	Noticing	0.30
5/5/2020	TFL	Listen to and log information from creditor calls to ensure a timely response (8)	CON	Communications / Call Center	0.80
5/5/2020	HBU	Listen to and log information from creditor calls to ensure a timely response	CON	Communications / Call Center	0.20
5/5/2020	STP	Listen to and log information from creditor calls to ensure a timely response (2)	CON	Communications / Call Center	0.10
5/5/2020	BYH	Respond to patient and creditor inquiries regarding the claim filing procedures	CON	Communications / Call Center	2.70
5/5/2020	BYH	Respond to inquiries regarding the claim filing procedures	CON	Communications / Call Center	3.60
5/5/2020	BYH	Respond to inquiries regarding the claim filing procedures	CON	Communications / Call Center	3.30
5/5/2020	GYC	Respond to inquiries regarding the claim filing procedures	CON	Communications / Call Center	1.80
5/5/2020	GYC	Respond to inquiries regarding the claim filing procedures	CON	Communications / Call Center	1.30
5/5/2020	JCC	Respond to inquiry from creditor	CON	Communications / Call Center	2.50
5/5/2020	JCC	Respond to inquiries regarding the claim filing procedures	CON	Communications / Call Center	1.10
5/5/2020	JCC	Respond to inquiries regarding the claim filing procedures	CON	Communications / Call Center	1.70
5/5/2020	JHM	Respond to patient and creditor inquiries regarding the claim filing procedures	CON	Communications / Call Center	3.50

Kurtzman Carson Consultants LLC

05/01/2020 - 05/31/2020

Time Detail

<u>Date</u>	<u>Employee</u>	<u>Description</u>	<u>Position Type</u>	<u>Category</u>	<u>Hours</u>
5/5/2020	JHM	Respond to inquiries regarding the claim filing procedures	CON	Communications / Call Center	1.70
5/5/2020	JHM	Respond to inquiries regarding the claim filing procedures	CON	Communications / Call Center	1.40
5/5/2020	KYF	Respond to patient and creditor inquiries regarding the claim filing procedures	CON	Communications / Call Center	1.30
5/5/2020	RHR	Respond to inquiries regarding the claim filing procedures	CON	Communications / Call Center	1.20
5/5/2020	SPI	Respond to creditors on filing claim procedures	CON	Communications / Call Center	2.50
5/5/2020	SPI	Respond to inquiries regarding the claim filing procedures	CON	Communications / Call Center	2.50
5/5/2020	SPI	Respond to inquiries regarding the claim filing procedures	CON	Communications / Call Center	1.50
Total for 5/5/2020					38.90
5/6/2020	MDO	Administrative close of mailing including printing postage and photocopy reports, quality checks, and preparing mailing report for Letter to Judge Drain [DN 1089]	CON	Noticing	0.10
5/6/2020	JBU	Respond to creditor inquiries regarding the Chapter 11 process and claim filing procedures	SC	Communications / Call Center	4.10
5/6/2020	ACY	Oversee and assist call center agents in responding to creditor inquiries to ensure a timely and accurate response	CON	Communications / Call Center	1.20
5/6/2020	BYH	Respond to patient and creditor inquiries regarding the claim filing procedures	CON	Communications / Call Center	2.00
5/6/2020	BYH	Respond to inquiries regarding the claim filing procedures	CON	Communications / Call Center	2.40
5/6/2020	BYH	Respond to inquiries regarding the claim filing procedures	CON	Communications / Call Center	2.40
5/6/2020	GYC	Respond to patient and creditor inquiries regarding the claim filing procedures	CON	Communications / Call Center	2.70
5/6/2020	GYC	Respond to inquiries regarding the claim filing procedures	CON	Communications / Call Center	1.60
5/6/2020	GYC	Respond to inquiries regarding the claim filing procedures	CON	Communications / Call Center	1.70
5/6/2020	JCC	Respond to inquiry from creditor	CON	Communications / Call Center	4.10
5/6/2020	JCC	Respond to inquiries regarding the claim filing procedures	CON	Communications / Call Center	1.50
5/6/2020	JCC	Respond to inquiries regarding the claim filing procedures	CON	Communications / Call Center	1.50
5/6/2020	JHM	Respond to patient and creditor inquiries regarding the claim filing procedures	CON	Communications / Call Center	2.50
5/6/2020	JHM	Respond to inquiries regarding the claim filing procedures	CON	Communications / Call Center	1.50
5/6/2020	JHM	Respond to inquiries regarding the claim filing procedures	CON	Communications / Call Center	1.60
5/6/2020	RHR	Respond to inquiry from creditor regarding patients questions concerning claim forms.	CON	Communications / Call Center	1.60
5/6/2020	RHR	Respond to inquiries regarding the claim filing procedures	CON	Communications / Call Center	1.40

Kurtzman Carson Consultants LLC

05/01/2020 - 05/31/2020

Time Detail

<u>Date</u>	<u>Employee</u>	<u>Description</u>	<u>Position Type</u>	<u>Category</u>	<u>Hours</u>
5/6/2020	RHR	Respond to inquiries regarding the claim filing procedures	CON	Communications / Call Center	2.60
5/6/2020	SPI	Respond to creditors on filling claim procedures	CON	Communications / Call Center	2.10
5/6/2020	SPI	Respond to inquiries regarding the claim filing procedures	CON	Communications / Call Center	2.40
5/6/2020	SPI	Respond to inquiries regarding the claim filing procedures	CON	Communications / Call Center	1.90
Total for 5/6/2020					42.90
5/7/2020	JBU	Respond to creditor inquiries regarding the Chapter 11 process and claim filing procedures	SC	Communications / Call Center	3.80
5/7/2020	CET	Respond to creditor inquiries (3) regarding claim filing procedures	CON	Communications / Call Center	0.70
5/7/2020	STP	Listen to and log information from creditor calls to ensure a timely response (2)	CON	Communications / Call Center	0.20
5/7/2020	BYH	Respond to patient and creditor inquiries regarding the claim filing procedures	CON	Communications / Call Center	2.20
5/7/2020	BYH	Respond to inquiries regarding the claim filing procedures	CON	Communications / Call Center	2.60
5/7/2020	BYH	Respond to inquiries regarding the claim filing procedures	CON	Communications / Call Center	3.50
5/7/2020	BYH	Respond to inquiries regarding the claim filing procedures	CON	Communications / Call Center	2.50
5/7/2020	GYC	Responded to patient and creditor inquiries regarding the claim filing procedures	CON	Communications / Call Center	1.90
5/7/2020	GYC	Respond to inquiries regarding the claim filing procedures	CON	Communications / Call Center	1.90
5/7/2020	GYC	Respond to inquiries regarding the claim filing procedures	CON	Communications / Call Center	1.10
5/7/2020	JCC	Respond to inquiry from creditor	CON	Communications / Call Center	3.80
5/7/2020	JCC	Respond to inquiries regarding the claim filing procedures	CON	Communications / Call Center	1.90
5/7/2020	JCC	Respond to inquiries regarding the claim filing procedures	CON	Communications / Call Center	1.50
5/7/2020	JHM	Respond to patient and creditor inquiries regarding the claim filing procedures	CON	Communications / Call Center	2.40
5/7/2020	JHM	Respond to inquiries regarding the claim filing procedures	CON	Communications / Call Center	1.40
5/7/2020	JHM	Respond to inquiries regarding the claim filing procedures	CON	Communications / Call Center	1.60
5/7/2020	KYF	Respond to customer and creditor inquiries regarding the claim filing procedures	CON	Communications / Call Center	2.10
5/7/2020	RHR	Respond to inquiry from creditor regarding patients questions concerning claim forms.	CON	Communications / Call Center	1.40
5/7/2020	RHR	Respond to inquiries regarding the claim filing procedures	CON	Communications / Call Center	1.60
5/7/2020	RHR	Respond to inquiries regarding the claim filing procedures	CON	Communications / Call Center	2.80

Kurtzman Carson Consultants LLC

05/01/2020 - 05/31/2020

Time Detail

<u>Date</u>	<u>Employee</u>	<u>Description</u>	<u>Position Type</u>	<u>Category</u>	<u>Hours</u>
5/7/2020	SPI	Responding to inquiries on claim cases	CON	Communications / Call Center	2.00
5/7/2020	SPI	Respond to inquiries regarding the claim filing procedures	CON	Communications / Call Center	1.70
5/7/2020	SPI	Respond to inquiries regarding the claim filing procedures	CON	Communications / Call Center	2.20
Total for 5/7/2020					46.80
5/8/2020	JBU	Respond to creditor inquiries regarding the Chapter 11 process and claim filing procedures	SC	Communications / Call Center	3.90
5/8/2020	CET	Respond to creditor inquiries (8) regarding claim filing procedures	CON	Communications / Call Center	1.60
5/8/2020	ACY	Oversee and assist call center agents in responding to creditor inquiries to ensure a timely and accurate response	CON	Communications / Call Center	2.50
5/8/2020	BYH	Respond to patient and creditor inquiries regarding the claim filing procedures	CON	Communications / Call Center	1.90
5/8/2020	BYH	Respond to inquiries regarding the claim filing procedures	CON	Communications / Call Center	2.40
5/8/2020	BYH	Respond to inquiries regarding the claim filing procedures	CON	Communications / Call Center	2.80
5/8/2020	BYH	Respond to inquiries regarding the claim filing procedures	CON	Communications / Call Center	2.20
5/8/2020	GYC	Respond to inquiries regarding the claim filing procedures	CON	Communications / Call Center	1.70
5/8/2020	GYC	Respond to inquiries regarding the claim filing procedures	CON	Communications / Call Center	1.10
5/8/2020	JCC	Respond to inquiries regarding the claim filing procedures	CON	Communications / Call Center	1.10
5/8/2020	JCC	Respond to inquiries regarding the claim filing procedures	CON	Communications / Call Center	1.70
5/8/2020	JHM	Respond to patient and creditor inquiries regarding the claim filing procedures	CON	Communications / Call Center	4.00
5/8/2020	JHM	Respond to inquiries regarding the claim filing procedures	CON	Communications / Call Center	0.90
5/8/2020	JHM	Respond to inquiries regarding the claim filing procedures	CON	Communications / Call Center	1.90
5/8/2020	RHR	Respond to inquiry from creditor regarding patients questions concerning claim forms.	CON	Communications / Call Center	0.40
5/8/2020	RHR	Respond to inquiries regarding the claim filing procedures	CON	Communications / Call Center	1.10
5/8/2020	RHR	Respond to inquiries regarding the claim filing procedures	CON	Communications / Call Center	2.40
5/8/2020	SPI	Responded to inquiries on filling claim forms	CON	Communications / Call Center	2.40
5/8/2020	SPI	Respond to inquiries regarding the claim filing procedures	CON	Communications / Call Center	1.10
5/8/2020	SPI	Respond to inquiries regarding the claim filing procedures	CON	Communications / Call Center	2.90
Total for 5/8/2020					40.00

Kurtzman Carson Consultants LLC

05/01/2020 - 05/31/2020

Time Detail

<u>Date</u>	<u>Employee</u>	<u>Description</u>	<u>Position Type</u>	<u>Category</u>	<u>Hours</u>
5/11/2020	JBU	Respond to creditor inquiries regarding the claim filing procedures and explanation of the Chapter 11 process	SC	Communications / Call Center	3.30
5/11/2020	CHD	Administrative close of mailing including printing postage and photocopy reports, quality checks, and preparing mailing report for Reply & Preis Declaration [DNs 1109, 1110]	SC	Noticing	0.20
5/11/2020	CET	Respond to creditor inquiries (9) regarding claim filing procedures	CON	Communications / Call Center	1.60
5/11/2020	MVZ	Administrative close of mailing including printing postage and photocopy reports, quality checks, and preparing mailing report for Reply & Preis Declaration [DNs 1109, 1110]	CON	Noticing	0.30
5/11/2020	STP	Listen to and log information from creditor calls to ensure a timely response (15)	CON	Communications / Call Center	1.30
5/11/2020	BYH	Respond to inquiries regarding the claim filing procedures	CON	Communications / Call Center	2.60
5/11/2020	BYH	Respond to inquiries regarding the claim filing procedures	CON	Communications / Call Center	2.50
5/11/2020	BYH	Respond to inquiries regarding the claim filing procedures	CON	Communications / Call Center	2.40
5/11/2020	GYC	Respond to customer and creditor inquiries regarding claim filing procedures	CON	Communications / Call Center	3.90
5/11/2020	GYC	Respond to inquiries regarding the claim filing procedures	CON	Communications / Call Center	1.50
5/11/2020	GYC	Respond to inquiries regarding the claim filing procedures	CON	Communications / Call Center	1.50
5/11/2020	JCC	Respond to inquiries from creditors regarding the claims filing process.	CON	Communications / Call Center	2.10
5/11/2020	JCC	Respond to inquiries regarding the claim filing procedures	CON	Communications / Call Center	1.50
5/11/2020	JCC	Respond to inquiries regarding the claim filing procedures	CON	Communications / Call Center	1.60
5/11/2020	JHM	Respond to patient and creditor inquiries regarding the claim filing procedures	CON	Communications / Call Center	3.50
5/11/2020	JHM	Respond to inquiries regarding the claim filing procedures	CON	Communications / Call Center	1.00
5/11/2020	JHM	Respond to inquiries regarding the claim filing procedures	CON	Communications / Call Center	1.10
5/11/2020	RHR	Respond to customer and creditor inquiries regarding the claim filing procedures	CON	Communications / Call Center	2.80
5/11/2020	RHR	Respond to inquiries regarding the claim filing procedures	CON	Communications / Call Center	1.40
5/11/2020	RHR	Respond to inquiries regarding the claim filing procedures	CON	Communications / Call Center	2.90
5/11/2020	SPI	Respond to inquiries on filling out claim forms	CON	Communications / Call Center	3.50
5/11/2020	SPI	Respond to inquiries regarding the claim filing procedures	CON	Communications / Call Center	2.50
5/11/2020	SPI	Respond to inquiries regarding the claim filing procedures	CON	Communications / Call Center	1.50
Total for 5/11/2020					46.50
5/12/2020	JBU	Respond to creditor inquiries regarding the claim filing procedures	SC	Communications / Call Center	3.10

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05/01/2020 - 05/31/2020

Time Detail

<u>Date</u>	<u>Employee</u>	<u>Description</u>	<u>Position Type</u>	<u>Category</u>	<u>Hours</u>
5/12/2020	SYU	Review mail report for Examination of Financial Institution Motion [DN 1026]	CON	Noticing	0.10
5/12/2020	TFL	Listen to and log information from creditor calls to ensure a timely response (6)	CON	Communications / Call Center	0.60
5/12/2020	HBU	Listen to and log information from creditor calls to ensure a timely response	CON	Communications / Call Center	0.10
5/12/2020	CET	Respond to creditor inquiries (5) regarding claim filing procedures	CON	Communications / Call Center	1.00
5/12/2020	BYH	Respond to patient and creditor inquiries regarding the claim filing procedures	CON	Communications / Call Center	1.70
5/12/2020	BYH	Respond to inquiries regarding the claim filing procedures	CON	Communications / Call Center	2.40
5/12/2020	BYH	Respond to inquiries regarding the claim filing procedures	CON	Communications / Call Center	2.30
5/12/2020	BYH	Respond to inquiries regarding the claim filing procedures	CON	Communications / Call Center	2.50
5/12/2020	GYC	Respond to customer and creditor inquiries regarding the claim filing procedures	CON	Communications / Call Center	1.30
5/12/2020	GYC	Respond to inquiries regarding the claim filing procedures	CON	Communications / Call Center	1.90
5/12/2020	GYC	Respond to inquiries regarding the claim filing procedures	CON	Communications / Call Center	1.50
5/12/2020	JCC	Respond to inquiries from creditors regarding the claims filing process.	CON	Communications / Call Center	2.60
5/12/2020	JCC	Respond to inquiries regarding the claim filing procedures	CON	Communications / Call Center	1.40
5/12/2020	JCC	Respond to inquiries regarding the claim filing procedures	CON	Communications / Call Center	1.30
5/12/2020	JHM	Respond to customer and creditor inquiries regarding the Claim filing procedures	CON	Communications / Call Center	2.00
5/12/2020	JHM	Respond to inquiries regarding the claim filing procedures	CON	Communications / Call Center	1.20
5/12/2020	JHM	Respond to inquiries regarding the claim filing procedures	CON	Communications / Call Center	1.50
5/12/2020	KYF	Respond to customer and creditor inquiries regarding the claim filing procedures	CON	Communications / Call Center	0.90
5/12/2020	RHR	Respond to customer and creditor inquiries regarding the claim filing procedures.	CON	Communications / Call Center	1.70
5/12/2020	RHR	Respond to inquiries regarding the claim filing procedures	CON	Communications / Call Center	2.50
5/12/2020	RHR	Respond to inquiries regarding the claim filing procedures	CON	Communications / Call Center	1.40
5/12/2020	SPI	Respond to inquiries involving filling a claim	CON	Communications / Call Center	1.00
5/12/2020	SPI	Respond to inquiries regarding the claim filing procedures	CON	Communications / Call Center	2.00
5/12/2020	SPI	Respond to inquiries regarding the claim filing procedures	CON	Communications / Call Center	2.50
Total for 5/12/2020					40.50
5/13/2020	JBU	Respond to creditor inquiries regarding the claim filing procedures and explanation of the Chapter 11	SC	Communications / Call Center	3.50

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Time Detail

<u>Date</u>	<u>Employee</u>	<u>Description</u>	<u>Position Type</u>	<u>Category</u>	<u>Hours</u>
5/13/2020	SYU	Review mail report for Objection to Allergan Lift Stay Motion [DN 1050]	CON	Noticing	0.10
5/13/2020	SYU	Review mail report for Objection to Allergan Lift Stay Motion [DN 1050]	CON	Noticing	0.10
5/13/2020	SYU	Review mail report for Reply & Preis Declaration [DNs 1109, 1110]	CON	Noticing	0.10
5/13/2020	HBU	Listen to and log information from creditor calls to ensure a timely response	CON	Communications / Call Center	0.10
5/13/2020	CET	Respond to creditor inquiries (3) regarding claim filing procedures	CON	Communications / Call Center	0.70
5/13/2020	ACY	Oversee and assist call center agents in responding to creditor inquiries to ensure a timely and accurate response	CON	Communications / Call Center	1.10
5/13/2020	BYH	Respond to patient and creditor inquiries regarding the claim filing procedures.	CON	Communications / Call Center	1.30
5/13/2020	BYH	Respond live to calls from customers regarding the confirmation hearing notice and the reason it was mailed	CON	Communications / Call Center	2.40
5/13/2020	BYH	Respond to inquiries regarding the claim filing procedures	CON	Communications / Call Center	2.60
5/13/2020	GYC	Respond to customer and creditor inquiries regarding the Chapter 11 process and claim filing procedures	CON	Communications / Call Center	1.50
5/13/2020	GYC	Respond to inquiries regarding the claim filing procedures	CON	Communications / Call Center	1.10
5/13/2020	GYC	Respond to inquiries regarding the claim filing procedures	CON	Communications / Call Center	1.70
5/13/2020	JCC	Respond to inquiries from creditors regarding the claims filing process.	CON	Communications / Call Center	1.30
5/13/2020	JCC	Respond to inquiries regarding the claim filing procedures	CON	Communications / Call Center	1.70
5/13/2020	JCC	Respond to inquiries regarding the claim filing procedures	CON	Communications / Call Center	1.60
5/13/2020	JHM	Respond to patient and creditor inquiries regarding the claim filing procedures	CON	Communications / Call Center	2.10
5/13/2020	JHM	Respond to inquiries regarding the claim filing procedures	CON	Communications / Call Center	1.70
5/13/2020	JHM	Respond to inquiries regarding the claim filing procedures	CON	Communications / Call Center	1.40
5/13/2020	KYF	Respond to customer and creditor inquiries regarding the claim filing procedures	CON	Communications / Call Center	2.20
5/13/2020	RHR	Respond to customer and creditor inquiries regarding the claim filing procedures	CON	Communications / Call Center	1.40
5/13/2020	RHR	Respond to inquiries regarding the claim filing procedures	CON	Communications / Call Center	3.40
5/13/2020	RHR	Respond to inquiries regarding the claim filing procedures	CON	Communications / Call Center	2.60
5/13/2020	SPI	Respond to inquiries involving filling a claim	CON	Communications / Call Center	2.20
5/13/2020	SPI	Respond to inquiries regarding the claim filing procedures	CON	Communications / Call Center	3.90
5/13/2020	SPI	Respond to inquiries regarding the claim filing procedures	CON	Communications / Call Center	2.00

Total for 5/13/2020 43.80

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Time Detail

<u>Date</u>	<u>Employee</u>	<u>Description</u>	<u>Position Type</u>	<u>Category</u>	<u>Hours</u>
5/14/2020	MDO	Administrative close of mailing including printing postage and photocopy reports, quality checks, and preparing mailing report for Objection to Allergan Lift Stay Motion [DN 1050]	CON	Noticing	0.10
5/14/2020	MDO	Administrative close of mailing including printing postage and photocopy reports, quality checks, and preparing mailing report for Reply & Preis Declaration [DNs 1109, 1110]	CON	Noticing	0.10
5/14/2020	JBU	Respond to creditor inquiries regarding the claim filing procedures and explanation of the Chapter 11 process	SC	Communications / Call Center	3.30
5/14/2020	HBU	Listen to and log information from creditor calls to ensure a timely response	CON	Communications / Call Center	0.10
5/14/2020	CET	Respond to creditor inquiry regarding claim filing procedures	CON	Communications / Call Center	0.40
5/14/2020	CET	Oversee and assist call center agents with creditor inquiries to ensure a timely and accurate response	CON	Communications / Call Center	1.00
5/14/2020	ACY	Oversee and assist call center agents in responding to creditor inquiries to ensure a timely and accurate response	CON	Communications / Call Center	1.50
5/14/2020	BYH	Respond to patient and creditor inquiries regarding the claim filing procedures	CON	Communications / Call Center	1.50
5/14/2020	GYC	Respond to customer and creditor inquiries regarding the claim filing procedures	CON	Communications / Call Center	1.80
5/14/2020	GYC	Respond to inquiries regarding the claim filing procedures	CON	Communications / Call Center	1.60
5/14/2020	GYC	Respond to inquiries regarding the claim filing procedures	CON	Communications / Call Center	1.50
5/14/2020	JCC	Respond to inquiries regarding the claim filing procedures	CON	Communications / Call Center	1.50
5/14/2020	JCC	Respond to inquiries regarding the claim filing procedures	CON	Communications / Call Center	1.60
5/14/2020	JHM	Respond to customer and creditor regarding the claim filing procedures	CON	Communications / Call Center	3.00
5/14/2020	JHM	Respond to inquiries regarding the claim filing procedures	CON	Communications / Call Center	1.40
5/14/2020	JHM	Respond to inquiries regarding the claim filing procedures	CON	Communications / Call Center	1.80
5/14/2020	KYF	Respond to customer and creditor inquiries regarding the claim filing procedures	CON	Communications / Call Center	2.50
5/14/2020	RHR	Respond to customer and creditor inquiries regarding the claim filing procedures	CON	Communications / Call Center	1.30
5/14/2020	RHR	Respond to inquiries regarding the claim filing procedures	CON	Communications / Call Center	3.20
5/14/2020	RHR	Respond to inquiries regarding the claim filing procedures	CON	Communications / Call Center	2.60
5/14/2020	SPI	Respond to customer and creditor inquiries regarding the claim filing procedures	CON	Communications / Call Center	2.10
5/14/2020	SPI	Respond to inquiries regarding the claim filing procedures	CON	Communications / Call Center	3.90
Total for 5/14/2020					37.80
5/15/2020	JBU	Respond to creditor inquiries regarding the claim filing procedures and explanation of the Chapter 11 process	SC	Communications / Call Center	3.10
5/15/2020	SYU	Upload the case calendar to the public access website	CON	Maintenance of Public Access Website	0.50

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Time Detail

<u>Date</u>	<u>Employee</u>	<u>Description</u>	<u>Position Type</u>	<u>Category</u>	<u>Hours</u>
5/15/2020	HBU	Listen to and log information from creditor calls to ensure a timely response	CON	Communications / Call Center	0.10
5/15/2020	CET	Respond to creditor inquiries (2) regarding claim filing procedures	CON	Communications / Call Center	0.50
5/15/2020	ACY	Oversee and assist call center agents in responding to creditor inquiries to ensure a timely and accurate response	CON	Communications / Call Center	1.30
5/15/2020	BYH	Respond to patient and creditor inquiries regarding the claim filing procedures	CON	Communications / Call Center	2.10
5/15/2020	GYC	Respond to patient and creditor inquiries regarding the claim filing procedures	CON	Communications / Call Center	1.60
5/15/2020	GYC	Respond to inquiries regarding the claim filing procedures	CON	Communications / Call Center	1.40
5/15/2020	GYC	Respond to inquiries regarding the claim filing procedures	CON	Communications / Call Center	1.30
5/15/2020	JCC	Respond to inquiries regarding the claim filing procedures	CON	Communications / Call Center	1.90
5/15/2020	JCC	Respond to inquiries regarding the claim filing procedures	CON	Communications / Call Center	1.40
5/15/2020	JHM	Respond to customer and creditor inquiries regarding the claim	CON	Communications / Call Center	2.50
5/15/2020	JHM	Respond to inquiries regarding the claim filing procedures	CON	Communications / Call Center	0.90
5/15/2020	JHM	Respond to inquiries regarding the claim filing procedures	CON	Communications / Call Center	0.80
5/15/2020	KYF	Respond to customer and creditor inquiries regarding the claim filing procedures	CON	Communications / Call Center	2.90
5/15/2020	RHR	Respond to customer and creditor inquiries regarding the claim filing procedures	CON	Communications / Call Center	1.50
5/15/2020	RHR	Respond to inquiries regarding the claim filing procedures	CON	Communications / Call Center	3.40
5/15/2020	RHR	Respond to inquiries regarding the claim filing procedures	CON	Communications / Call Center	2.80
5/15/2020	SPI	Respond to customer and creditor inquiries regarding the claim filing procedures	CON	Communications / Call Center	2.00
Total for 5/15/2020					32.00
5/18/2020	JBU	Respond to creditor inquiries regarding the claim filing procedures and explanation of the Chapter 11 process	SC	Communications / Call Center	3.10
5/18/2020	CET	Oversee and assist call center agents with creditor inquiries to ensure a timely and accurate response	CON	Communications / Call Center	0.50
5/18/2020	GYC	Respond to patient and creditor inquiries regarding claim processing procedures.	CON	Communications / Call Center	3.30
5/18/2020	GYC	Respond to inquiries regarding the claim filing procedures	CON	Communications / Call Center	1.60
5/18/2020	GYC	Respond to inquiries regarding the claim filing procedures	CON	Communications / Call Center	1.70
5/18/2020	JCC	Answer customer inquiries live regarding claim filing.	CON	Communications / Call Center	3.00
5/18/2020	JCC	Respond to inquiries regarding the claim filing procedures	CON	Communications / Call Center	1.10

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Time Detail

<u>Date</u>	<u>Employee</u>	<u>Description</u>	<u>Position Type</u>	<u>Category</u>	<u>Hours</u>
5/18/2020	JCC	Respond to inquiries regarding the claim filing procedures	CON	Communications / Call Center	0.90
5/18/2020	JHM	Respond to customer and creditor inquiries regarding the claim	CON	Communications / Call Center	3.50
5/18/2020	JHM	Respond to inquiries regarding the claim filing procedures	CON	Communications / Call Center	0.10
5/18/2020	JHM	Respond to inquiries regarding the claim filing procedures	CON	Communications / Call Center	0.20
5/18/2020	KYF	Respond to customer and creditor inquiries regarding the claim filing procedures	CON	Communications / Call Center	2.40
5/18/2020	RHR	Respond to customer and creditor inquiries regarding the claim filing procedures	CON	Communications / Call Center	2.30
5/18/2020	RHR	Respond to inquiries regarding the claim filing procedures	CON	Communications / Call Center	3.50
5/18/2020	RHR	Respond to inquiries regarding the claim filing procedures	CON	Communications / Call Center	2.50
5/18/2020	SPI	Respond to inquiries on filling claim	CON	Communications / Call Center	1.80
Total for 5/18/2020					31.50
5/19/2020	JBH	Respond to creditor inquiries regarding the claim filing procedures; explanation of the Chapter 11 process	SC	Communications / Call Center	3.50
5/19/2020	CHD	Administrative close of mailing including printing postage and photocopy reports, quality checks, and preparing mailing report for Letter to Judge Drain [DN 1089]	SC	Noticing	0.20
5/19/2020	CET	Respond to creditor inquiries (8) regarding claim filing procedures	CON	Communications / Call Center	1.50
5/19/2020	STP	Listen to and log information from creditor calls to ensure a timely response (5)	CON	Communications / Call Center	0.40
5/19/2020	BYH	Respond to patient and creditor inquiries regarding the claim filing procedures	CON	Communications / Call Center	2.60
5/19/2020	GYC	Respond to patient and creditor inquiries regarding the claim filing procedures	CON	Communications / Call Center	2.20
5/19/2020	GYC	Respond to inquiries regarding the claim filing procedures	CON	Communications / Call Center	1.40
5/19/2020	GYC	Respond to inquiries regarding the claim filing procedures	CON	Communications / Call Center	1.60
5/19/2020	GYC	Respond to inquiries regarding the claim filing procedures	CON	Communications / Call Center	1.50
5/19/2020	JCC	Answer customer inquiries live regarding claim filing.	CON	Communications / Call Center	3.20
5/19/2020	JHM	Respond to customer and creditor inquiries regarding the claim	CON	Communications / Call Center	3.20
5/19/2020	JHM	Respond to inquiries regarding the claim filing procedures	CON	Communications / Call Center	0.40
5/19/2020	JHM	Respond to inquiries regarding the claim filing procedures	CON	Communications / Call Center	0.70
5/19/2020	JHM	Respond to inquiries regarding the claim filing procedures	CON	Communications / Call Center	0.30
5/19/2020	KYF	Respond to customer and creditor inquiries regarding the claim filing procedures	CON	Communications / Call Center	3.50

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05/01/2020 - 05/31/2020

Time Detail

<u>Date</u>	<u>Employee</u>	<u>Description</u>	<u>Position Type</u>	<u>Category</u>	<u>Hours</u>
5/19/2020	RHR	Respond to customer and creditor inquiries regarding the claim filing procedures	CON	Communications / Call Center	3.30
5/19/2020	RHR	Respond to inquiries regarding the claim filing procedures	CON	Communications / Call Center	2.50
5/19/2020	SPI	Respond to inquiries on filling claim	CON	Communications / Call Center	2.40
Total for 5/19/2020					34.40
5/20/2020	JBU	Respond to creditor inquiries regarding the claim filing procedures; explanation of the Chapter 11 process	SC	Communications / Call Center	3.40
5/20/2020	SYU	Update the Master Service List per filed Notice of Removal	CON	Noticing	0.20
5/20/2020	CET	Respond to creditor inquiries (3) regarding claim filing procedures	CON	Communications / Call Center	0.80
5/20/2020	ACY	Oversee and assist call center agents in responding to creditor inquiries to ensure a timely and accurate response	CON	Communications / Call Center	0.50
5/20/2020	BYH	Respond to patient and creditor inquiries regarding the claim filing procedures	CON	Communications / Call Center	1.30
5/20/2020	GYC	Respond to patient and creditor inquiries regarding the claim filing process	CON	Communications / Call Center	3.60
5/20/2020	GYC	Respond to inquiries regarding the claim filing procedures	CON	Communications / Call Center	1.10
5/20/2020	GYC	Respond to inquiries regarding the claim filing procedures	CON	Communications / Call Center	1.90
5/20/2020	GYC	Respond to inquiries regarding the claim filing procedures	CON	Communications / Call Center	0.90
5/20/2020	JCC	Respond to inquiries regarding the claim filing procedures	CON	Communications / Call Center	3.20
5/20/2020	JCC	Respond to inquiries regarding the claim filing procedures	CON	Communications / Call Center	3.90
5/20/2020	JCC	Respond to inquiries regarding the claim filing procedures	CON	Communications / Call Center	3.10
5/20/2020	JHM	Respond to customer and creditor inquiries regarding the claim filing procedures	CON	Communications / Call Center	2.10
5/20/2020	JHM	Respond to inquiries regarding the claim filing procedures	CON	Communications / Call Center	0.30
5/20/2020	JHM	Respond to inquiries regarding the claim filing procedures	CON	Communications / Call Center	0.50
5/20/2020	JHM	Respond to inquiries regarding the claim filing procedures	CON	Communications / Call Center	0.90
5/20/2020	RHR	Respond to customer and creditor inquiries regarding the claim filing procedures	CON	Communications / Call Center	1.40
5/20/2020	SPI	Respond to callers inquiries regarding filling claim forms for chapter 11	CON	Communications / Call Center	1.90
Total for 5/20/2020					31.00
5/21/2020	JBU	Respond to creditor inquiries regarding the status of claims; explanation of the Chapter 11 process	SC	Communications / Call Center	2.40
5/21/2020	CET	Oversee and assist call center agents with creditor inquiries to ensure a timely and accurate response	CON	Communications / Call Center	1.00
5/21/2020	STP	Listen to and log information from creditor calls to ensure a timely response (7)	CON	Communications / Call Center	0.60

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05/01/2020 - 05/31/2020

Time Detail

<u>Date</u>	<u>Employee</u>	<u>Description</u>	<u>Position Type</u>	<u>Category</u>	<u>Hours</u>
5/21/2020	ACY	Oversee and assist call center agents in responding to creditor inquiries to ensure a timely and accurate response	CON	Communications / Call Center	1.10
5/21/2020	BYH	Respond to patient and creditor inquiries regarding the claim filing procedures	CON	Communications / Call Center	0.60
5/21/2020	GYC	Respond to patient and creditor inquiries regarding claim filing procedures	CON	Communications / Call Center	2.30
5/21/2020	GYC	Respond to inquiries regarding the claim filing procedures	CON	Communications / Call Center	1.00
5/21/2020	JCC	Respond to inquiries regarding the claim filing procedures	CON	Communications / Call Center	3.30
5/21/2020	JHM	Respond to customer and creditor inquiries regarding claim filing procedures	CON	Communications / Call Center	2.20
5/21/2020	JHM	Respond to inquiries regarding the claim filing procedures	CON	Communications / Call Center	0.50
5/21/2020	KYF	Respond to customer and creditor inquiries regarding the claim filing procedures	CON	Communications / Call Center	2.30
5/21/2020	KYF	Respond to customer and creditor inquiries regarding the claim filing procedures	CON	Communications / Call Center	2.30
5/21/2020	RHR	Respond to customer and creditor inquiries regarding the claim filing procedures	CON	Communications / Call Center	1.70
5/21/2020	SPI	Respond to inquiries regarding chapter 11 claim filing	CON	Communications / Call Center	1.40
Total for 5/21/2020					22.70
5/22/2020	JBU	Respond to creditor inquiries regarding the claim filing procedures; explanation of the Chapter 11 process	SC	Communications / Call Center	3.10
5/22/2020	CET	Oversee and assist call center agents with creditor inquiries to ensure a timely and accurate response	CON	Communications / Call Center	0.50
5/22/2020	CET	Respond to creditor inquiries (7) regarding claim filing procedures	CON	Communications / Call Center	1.50
5/22/2020	ACY	Oversee and assist call center agents in responding to creditor inquiries to ensure a timely and accurate response	CON	Communications / Call Center	1.20
5/22/2020	BYH	Respond to patient and creditor inquiries regarding the claim filing procedures	CON	Communications / Call Center	1.40
5/22/2020	GYC	Respond to inquiries regarding the claim filing procedures	CON	Communications / Call Center	1.20
5/22/2020	JCC	Respond to inquiries regarding the claim filing procedures	CON	Communications / Call Center	3.40
5/22/2020	JHM	Respond to customer and creditor inquiries regarding the claim filing procedures	CON	Communications / Call Center	1.20
5/22/2020	JHM	Respond to inquiries regarding the claim filing procedures	CON	Communications / Call Center	0.50
5/22/2020	KYF	Respond to customer and creditor inquiries regarding the claim filing procedures	CON	Communications / Call Center	4.00
5/22/2020	KYF	Respond to customer and creditor inquiries regarding the claim filing procedures	CON	Communications / Call Center	1.80
5/22/2020	RHR	Respond to customer and creditor inquiries regarding the claim filing procedures	CON	Communications / Call Center	1.10
5/22/2020	SPI	Respond to inquiries regarding chapter 11 claim filing	CON	Communications / Call Center	2.00

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Time Detail

<u>Date</u>	<u>Employee</u>	<u>Description</u>	<u>Position Type</u>	<u>Category</u>	<u>Hours</u>
Total for 5/22/2020					22.90
5/25/2020	GYC	Respond to inquiries regarding the claim filing procedures	CON	Communications / Call Center	1.50
5/25/2020	JCC	Respond to inquiries regarding the claim filing procedures	CON	Communications / Call Center	3.50
5/25/2020	JHM	Respond to inquiries regarding the claim filing procedures	CON	Communications / Call Center	0.40
Total for 5/25/2020					5.40
5/26/2020	JBU	Respond to creditor inquiries regarding the claim filing procedures; explanation of the Chapter 11 process	SC	Communications / Call Center	3.10
5/26/2020	SYU	Update the case calendar to the public access website	CON	Maintenance of Public Access Website	0.40
5/26/2020	SYU	Update the Master Service List per Notice of Appearance	CON	Noticing	0.20
5/26/2020	HBU	Listen to and log information from creditor calls to ensure a timely response	CON	Communications / Call Center	0.20
5/26/2020	CET	Respond to creditor inquiries (6) regarding claim filing procedures	CON	Communications / Call Center	1.20
5/26/2020	ACY	Oversee and assist call center agents in responding to creditor inquiries to ensure a timely and accurate response	CON	Communications / Call Center	0.60
5/26/2020	BYH	Respond to patient and creditor inquiries regarding the claim filing procedures	CON	Communications / Call Center	2.40
5/26/2020	GYC	Respond to patient and creditor inquiries regarding claim filing procedures	CON	Communications / Call Center	4.50
5/26/2020	GYC	Respond to inquiries regarding the claim filing procedures	CON	Communications / Call Center	1.40
5/26/2020	JCC	Respond to inquiries regarding the claim filing procedures	CON	Communications / Call Center	3.50
5/26/2020	JHM	Respond to customer and creditor inquiries regarding the claim filing procedures	CON	Communications / Call Center	0.30
5/26/2020	JHM	Respond to inquiries regarding the claim filing procedures	CON	Communications / Call Center	1.70
5/26/2020	KYF	Respond to customer and creditor inquiries regarding the claim filing procedures	CON	Communications / Call Center	1.30
5/26/2020	RHR	Respond to customer and creditor inquiries regarding the claim filing procedures	CON	Communications / Call Center	1.20
5/26/2020	SPI	Respond to creditor inquiries on filling out claim and procedures regarding chapter 11	CON	Communications / Call Center	1.60
Total for 5/26/2020					23.60
5/27/2020	JBU	Respond to creditor inquiries regarding claim filing procedures	SC	Communications / Call Center	3.20
5/27/2020	CHD	Administrative close of mailing including printing postage and photocopy reports, quality checks, and preparing mailing report for Cole Scholtz Retention App [DN 1013] - Additional Core Party	SC	Noticing	0.20
5/27/2020	HBU	Return creditor inquiries (3) regarding proof of claim forms, claim filing procedures, and status of payments	CON	Communications / Call Center	0.30
5/27/2020	CET	Oversee and assist call center agents with creditor inquiries to ensure a timely and accurate response	CON	Communications / Call Center	0.30

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Time Detail

<u>Date</u>	<u>Employee</u>	<u>Description</u>	<u>Position Type</u>	<u>Category</u>	<u>Hours</u>
5/27/2020	CET	Respond to creditor inquiries (6) regarding claim filing procedures	CON	Communications / Call Center	1.50
5/27/2020	STP	Listen to and log information from creditor calls to ensure a timely response (10)	CON	Communications / Call Center	1.00
5/27/2020	GYC	Respond to patient and creditor inquiries regarding claim filing procedures	CON	Communications / Call Center	2.40
5/27/2020	GYC	Respond to inquiries regarding the claim filing procedures	CON	Communications / Call Center	1.70
5/27/2020	JCC	Respond to inquiries regarding the claim filing procedures	CON	Communications / Call Center	3.70
5/27/2020	JHM	Respond to customer and creditor inquiries regarding the claim filing procedures	CON	Communications / Call Center	2.20
5/27/2020	JHM	Respond to inquiries regarding the claim filing procedures	CON	Communications / Call Center	1.90
5/27/2020	RHR	Respond to customer and creditor inquiries regarding the claim filing procedures	CON	Communications / Call Center	3.40
5/27/2020	SPI	Respond to chapter 11 inquiries on filing a claim	CON	Communications / Call Center	1.00
Total for 5/27/2020					22.80
5/28/2020	JBU	Respond to creditor inquiries regarding the claim filing procedures; explanation of the Chapter 11 process	SC	Communications / Call Center	3.30
5/28/2020	CET	Oversee and assist call center agents with creditor inquiries to ensure a timely and accurate response	CON	Communications / Call Center	1.10
5/28/2020	CET	Return creditor inquiries (2) regarding claim filing procedures	CON	Communications / Call Center	0.50
5/28/2020	BYH	Respond to patient and creditor inquiries regarding the claim filing procedures	CON	Communications / Call Center	1.40
5/28/2020	GYC	Respond to patient and creditor inquiries regarding claim filing process.	CON	Communications / Call Center	1.20
5/28/2020	GYC	Respond to inquiries regarding the claim filing procedures	CON	Communications / Call Center	1.80
5/28/2020	JCC	Respond to inquiries regarding the claim filing procedures	CON	Communications / Call Center	3.20
5/28/2020	JHM	Respond to customer and creditor inquiries regarding the claim filing procedures	CON	Communications / Call Center	1.50
5/28/2020	JHM	Respond to inquiries regarding the claim filing procedures	CON	Communications / Call Center	0.40
5/28/2020	KYF	Respond to customer and creditor inquiries regarding the claim filing procedures	CON	Communications / Call Center	2.50
5/28/2020	RHR	Respond to customer and creditor inquiries regarding the claim filing procedures	CON	Communications / Call Center	2.20
Total for 5/28/2020					19.10
5/29/2020	JBU	Respond to creditor inquiries regarding the claim filing procedures; explanation of the Chapter 11 process	SC	Communications / Call Center	3.40
5/29/2020	SYU	Update the case calendar to the public access website	CON	Maintenance of Public Access Website	0.40
5/29/2020	CET	Oversee and assist call center agents with creditor inquiries to ensure a timely and accurate response	CON	Communications / Call Center	1.00

Kurtzman Carson Consultants LLC

05/01/2020 - 05/31/2020

Time Detail

<u>Date</u>	<u>Employee</u>	<u>Description</u>	<u>Position Type</u>	<u>Category</u>	<u>Hours</u>
5/29/2020	CET	Respond to creditor inquiries (3) regarding claim filing procedures	CON	Communications / Call Center	0.70
5/29/2020	STP	Listen to and log information from creditor calls to ensure a timely response (2)	CON	Communications / Call Center	0.20
5/29/2020	BYH	Respond to patient and creditor inquiries regarding the claim filing procedures	CON	Communications / Call Center	1.30
5/29/2020	GYC	Respond to patient and creditor inquiries regarding claim filing procedures	CON	Communications / Call Center	1.40
5/29/2020	GYC	Respond to inquiries regarding the claim filing procedures	CON	Communications / Call Center	1.40
5/29/2020	JCC	Respond to inquiries regarding the claim filing procedures	CON	Communications / Call Center	2.90
5/29/2020	JHM	Respond to customer and creditor inquiries regarding the claim filing procedures	CON	Communications / Call Center	1.90
5/29/2020	JHM	Respond to inquiries regarding the claim filing procedures	CON	Communications / Call Center	0.60
5/29/2020	KYF	Respond to customer and creditor inquiries regarding the claim filing procedures	CON	Communications / Call Center	2.10
5/29/2020	RHR	Respond to customer and creditor inquiries regarding the claim filing procedures	CON	Communications / Call Center	2.10
5/29/2020	SPI	Responded to inquiries on chapter 11 case filing	CON	Communications / Call Center	1.50
Total for 5/29/2020					20.90
Total Hours					665.10

Kurtzman Carson Consultants LLC

05/01/2020 - 05/31/2020

Expenses

<u>Description</u>	<u>Units</u>	<u>Rate</u>	<u>Amount</u>
Reimbursement of case related phone costs			\$2,544.03
	<i>Total Expenses</i>		<i>\$2,544.03</i>